

A Guide to Your Connected Home

Your home may be fitted with these devices



Fire & Carbon Monoxide Alarms

Your home should be fitted with smoke and heat alarms. You may also have carbon monoxide alarms that will alert you if there are dangerous levels of carbon monoxide present.



Environmental Sensors

These can measure temperature, humidity and carbon dioxide levels within your home. They do not record sound, movement, or anything else!



The Gateway

Collects information from your Environmental Sensors and alarms - this helps you and your landlord improve the health and safety of your home by predicting the risk of conditions, such as damp & mould.

Take control of your environment with the HomeLINK App



Temperature, humidity & carbon dioxide

The app will help you keep rooms within the ideal ranges to prevent poor conditions from occuring.



Recommendations to improve your home

The app will give you tailored tips and advice that will help you to make your home healthier.



Lower the risk of damp & mould

The app will let you know if a room is at risk of developing damp & mould and what you can do to prevent it.



Alarm testing reminders

The app will remind you to test your fire and carbon monoxide alarms to ensure your home is protected.



Trusted viewers

Give your family, friends or carers secure access to your HomeLINK App if you need a helping hand.





How to set-up the HomeLINK App

The HomeLINK App is quick and simple to set-up. Follow the steps below to get started.

- Your landlord will need to set-up your account before you can login. You will receive an email invitation to download the HomeLINK App.
- Visit the app store on your smart device and download. Scan the QR code for the Apple App Store if you have an iPhone, or Google Play if you have an Android. To login, please enter your email address and postcode.
- A verification code will be sent to your email address -3. please enter this into the app.
- You're in! Now you can take the first steps in making your home safer, healthier and happier!











In need of support?

If you have any problems logging in or have any questions about the HomeLINK App or the devices within your home, please contact your housing provider, who can offer help and advice.

Name:

Contact Number:

Email Address: